

Australian Public Service Employee Census 2023 8 May – 9 June



# Highlights Report



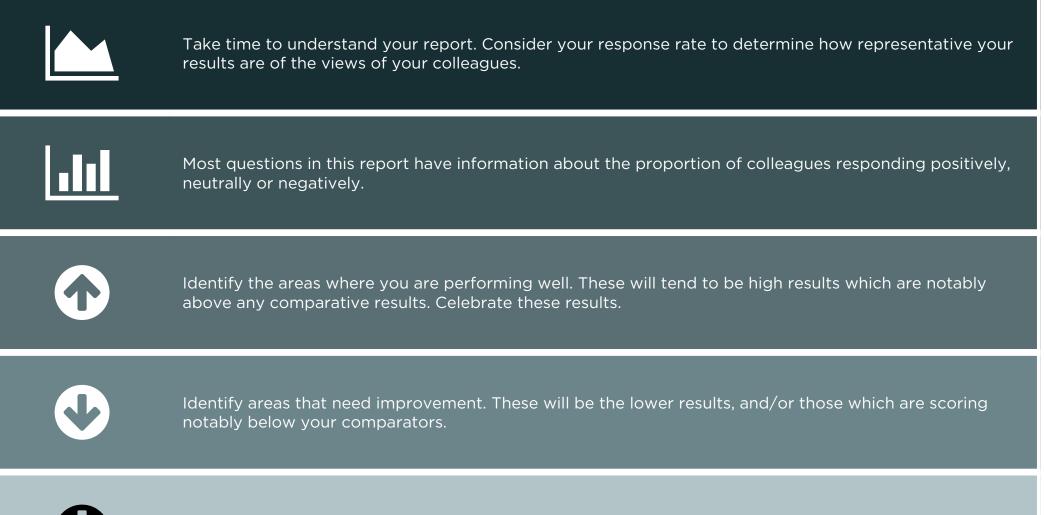
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RESPONSES: 40 of 43

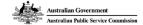
RESPONSE RATE:

93%

### **EXPLORING YOUR RESULTS**



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.



## **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**

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#### HOW **ENGAGED IS YOUR TEAM?**

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, **INSPIRED AND** ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

	YOUR EMPLOYEE ENGAGEMENT INDEX SCORE	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL -1	VARIANCE FROM SPECIALIST AGENCIES -3	VARIANCE FROM EXTR SMALL SIZE AGENCIES
	Overall, I am satisfied with my job	70	13 18	70%	-4	-3	-6 🕑	-4
-	I am proud to work in my agency	78	20	<b>78</b> %	-7 🕑	+2	-5 🕑	-4
;	I would recommend my agency as a good place to work	63	15 23	63%	-19 😍	-6 🔮	-10 🔮	-10 🔮
	I believe strongly in the purpose and objectives of my agency	95		95%	0	+11 🖸	+6 🔂	+6 🖸
<b>STAY</b>	I feel a strong personal attachment to my agency	45 28	28	<b>45</b> %	-9 🔮	-15 🕑	-20 🔮	-19 🕑
	I feel committed to my agency's goals	80	15	80%	-7 🕑	-3	-6 🛛	-7 오
	I suggest ideas to improve our way of doing things	93		93%	-2	+6 🖸	+3	-1
	I am happy to go the 'extra mile' at work when required	85	13	85%	-7 🕑	-5 🔮	-7 🔮	-7 🕑
	I work beyond what is required in my job to help my agency achieve its objectives	73	23	<b>73</b> %	-10 🕑	-8 🛛	-8 🔮	-7 🕑
STRIVE	My agency really inspires me to do my best work every day	50 3	3 18	50%	-6 🔮	-7 🕑	-11 🕑	-12 🔮



# **LEADERSHIP - IMMEDIATE SUPERVISOR**

Australian Government Australian Public Service Commission

6 YOUR VARIANCE VARIANCE VARIANCE % VARIANCE FROM FROM EXTRA IMMEDIATE FROM APS **RESPONSE SCALE** SPECIALIST POSITIVE **FROM 2022** SMALL SIZED **OVERALL SUPERVISOR** AGENCIES AGENCIES INDEX SCORE 0 +1+1 0 IMMEDIATE **SUPERVISOR** My supervisor engages with staff on how to respond 73% 73 23 -6 🕑 -6 🕑 -70 +1 to future challenges My supervisor can deliver difficult advice whilst 75 18 8 75% -3 -3 +1-1 maintaining relationships Supervisor THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW My supervisor invites a range of views, including 88 8 88% -5 🕑 +60 +50 +60 those different to their own **EMPLOYEES VIEW** THE LEADERSHIP Immediate **BEHAVIOURS OF** My supervisor encourages my team to regularly 80 15 80% -70 -1 0 +1THEIR IMMEDIATE review and improve our work SUPERVISOR IN LINE WITH THE APS LEADERSHIP 15 8 78% 78 +3+2 +2 +1 My supervisor is invested in my development CAPABII ITY FRAMEWORK. My supervisor ensures that my workgroup delivers 8 88% 88 +80 +1 0 +1 on what we are responsible for Other similar questions My supervisor provides me with helpful feedback to 63% 63 25 13 -2 -15 🖸 -14 🖸 -12 🖸 improve my performance 83% +80 13 +60 83 +70 +60 My immediate supervisor encourages me Positive Neutral Negative AT LEAST 5 PERCENTAGE POINTS GREATER AT LEAST 5 PERCENTAGE POINTS LESS THAN  $\mathbf{O}$ O **KEY** THAN COMPARATOR COMPARATOR

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#### **LEADERSHIP - SES MANAGER**

SES MANAGER

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THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

0	YOUR SES MANAGER LEADERSHIP INDEX SCORE	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2022 +4	VARIANCE FROM APS OVERALL +2	VARIANCE FROM SPECIALIST AGENCIES -1	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
					14	'2		-1
	My SES manager clearly articulates the direction and priorities for our area	60	23 18	60%	+50	-8 🔮	-10 🔮	-9 😍
SES Manager	My SES manager presents convincing arguments and persuades others towards an outcome	65	18 18	65%	-1	+3	-1	-5 🕑
	My SES manager promotes cooperation within and between agencies	83	10	83%	+11 🔂	+16 🖸	+11 🔂	+6 🔂
SES M	My SES manager encourages innovation and creativity	68	15 18	68%	+23 🖸	+3	0	-2
	My SES manager creates an environment that enables us to deliver our best	65	18 18	65%	+12 🖸	+2	-2	-2
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	78	13 10	78%	+200	+4	0	-2
SES M.	Creativity My SES manager creates an environment that enables us to deliver our best My SES manager ensures that work effort contributes to the strategic direction of the agency	65	18 18	65%	+12 🖸	+2	-2	

#### Other similar questions

In my agency, the SES work as a team	38	25	38	38%	-13 🕑	-16 🕑	-16 🕑	-21 🔮
In my agency, the SES clearly articulate the direction and priorities for our agency	50	23	28	50%	+9 🐼	-13 🔮	-12 🔮	-16 😍
In my agency, communication between SES and other employees is effective	55	15	30	55%	+21	+2	+2	-3
My SES manager routinely promotes the use of data and evidence to deliver outcomes	65		23 13	65%	-	-1	-5 🔮	-7 C

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# **COMMUNICATION AND CHANGE**

Australian Government

Australian Public Service Commission

		YOUR COMMUNICATION	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTF SMALL SIZE AGENCIES
		SCORE			+3	-2	-3	-2
COMMUNICATION	tion	My supervisor communicates effectively	75 15 10	75%	+3	-5 🔮	-6 🕑	-3
HE OMMUNICATION CORE MEASURES OMMUNICATION	1EASURES	My SES manager communicates effectively	65 20 15	<b>65</b> %	+12 🛇	-4	-7 🔮	-5 €
T THE INDIVIDUAL, ROUP AND GENCY LEVEL.	Con	Internal communication within my agency is effective	53 15 33	53%	+11 🔂	-4	-5 🕑	-4
		Other similar questions						
		Other similar questions When changes occur, the impacts are communicated well within my workgroup	58 18 25	58%	-14 🕑	-10 👁	-13 👁	-14 ᢗ
HANGE FECTIVE OMMUNICATION IS N IMPORTANT ART OF ANY	Change	When changes occur, the impacts are	58 18 25   38 40 23	<b>58</b> % <b>38</b> %	-14 🕑 -11 🕑	-10 <b>O</b> -12 <b>O</b>	-13 <b>O</b> -11 <b>O</b>	
FECTIVE MMUNICATION IS I IMPORTANT	Change	When changes occur, the impacts are communicated well within my workgroup						-14 C -13 C -28 C

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### WORKPLACE CONDITIONS

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	70	10 20	<b>70</b> %	-7 🕑	-8 🛛	-12	-11 🕑
I have a choice in deciding how I do my work	70	23 8	70%	-12	+6 🛈	-5 🕑	-3
Where appropriate, I am able to take part in decisions that affect my job	70	18 13	70%	-2	+1	-3	-6 🔮
I am clear what my duties and responsibilities are	85	8 8	85%	+11 🖸	+6 🖸	+5 🗘	+5•
I am satisfied with the recognition I receive for doing a good job	55	20 25	55%	-19 🔮	-11 👁	-15 🔮	-17 🔮
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	50	23 28	50%	-19 🔮	-1	-4	-12 🔮
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	60	23 18	60%	-14 🕑	-14 🔮	-20 🔮	-16 🔮
I am satisfied with the stability and security of my job	98		98%	0	+16 🖸	+18 🔂	+16 🖸
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	83	10 <mark>8</mark>	83%	-7	+4	-3	+3





### WORKPLACE CONDITIONS

	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	55	38 8	55%	-9	-7 🕑	-2	+1
I understand how my role contributes to achieving an outcome for the Australian public	90	8	90%	-2	-2	-3	-2
I believe strongly in the purpose and objectives of the APS	88	13	88%	0	+3	+3	+5 🕢

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
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#### What best describes your current workload?

Well above capacity - too much work	20%	+2	-4	-2	-2
Slightly above capacity – lots of work to do	35%	-3	-5 🔮	-6 🛛	-8 😍
At capacity – about the right amount of work to do	30%	-6 🔮	0	0	+3
Slightly below capacity – available for more work	10%	+70	+5 🖸	+4	+4
Well below capacity – not enough work	5%	0	+4	+4	+4

KEY	Ø	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	0	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	Positive Neutral Negative



# **INCLUSION AND FLEXIBLE WORKING**

	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	83 1	15	83%	+11 🔂	+3	+2	+3
My supervisor actively ensures that everyone can be included in workplace activities	83 1	3	83%	-2	-1	-1	-1
I receive the respect I deserve from my colleagues at work	73 15	13	73%	-20 🔮	-9 🔮	-10 🕑	-8 🔮

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		11%	-6 \mathbf	-3	-4	-8 🔮
Flexible hours of work		<b>24</b> %	+10 🔂	-4	-11 😍	-6 😍
Compressed work week		5%	-3	+2	+2	+1

Job sharing	0%	0	0	0	0
Working away from the office/working from home	29%	+18 🔂	-28 🔮	-41	-34 🔮
None of the above	53%	-6 \mathbf	+27 🖸	+35 🖸	+33 🖸

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# **ENABLING INNOVATION**

•	Ŷ	YOUR ENABLING INNOVATION INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL -3	variance FROM SPECIALIST AGENCIES -4	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
ENABLING INNOVATION		I believe that one of my responsibilities is to continually look for new ways to improve the way we work	85	<sup>8</sup> 85%	-10 🔮	+5 🗘	+2	0
THE INNOVATION	innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	80 13	<b>80</b> %	-2	+8 🗘	+5 🖸	+5 🖸
SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE		People are recognised for coming up with new and innovative ways of working	43 35 2	<b>43</b> %	-1	-15 😍	-18	-18 🕑
TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS	Enabling	My agency inspires me to come up with new or better ways of doing things	48 28 2	5 <b>48</b> %	-9	-2	-6 \mathbf	-8 🛛
A CULTURE WHICH ENABLES THEM TO BE SO.		My agency recognises and supports the notion that failure is a part of innovation	23 43 35	23%	-3	-17 🕑	-17 🕑	-20

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Positive Neutral Negative



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### WELLBEING POLICIES AND SUPPORT

0	+	YOUR WELLBEING POLICIES AND SUPPORT INDEX	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
		SCORE			-4	0	-3	-3
WELLBEING	oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	70 20 10	70%	-7 👁	+6 🛇	+2	+2
THE WELLBEING	and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	50 30 20	50%	-6 🕑	-12	-16	-15 🔮
SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL	policies a	My agency does a good job of promoting health and wellbeing	50 35 15	50%	-4	-13	-16 😍	-14 🔮
ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND	Wellbeing I	I think my agency cares about my health and wellbeing	68 20 13	68%	-17 🕑	+7 🔂	-1	-4
IEALTHY WORKING INVIRONMENT.	Me	I believe my immediate supervisor cares about my health and wellbeing	98	98%	+3	+12 🖸	+10 🔂	+10 🖸
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER	AT LEAST 5 PERCENTAGE POINTS LESS	THAN		Positive Ne	utral Negative	

2023 APS Employee Census



#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		3%	+3	-2	-1	-2
Often		10%	-8 😍	-16 😍	-13 🔮	-12 🔮
Sometimes		<b>48</b> %	+9 🔂	-1	-3	-1
Rarely		38%	-4	+19 🔂	+16 🕥	+15 🖸
Never		3%	0	+1	+1	0
To what extent is your work emotionally demanding?						
To a very large extent		3%	+3	-5 🕑	-4	-3
To a large extent		13%	0	-8 🔮	-5 🛛	-3
Somewhat		30%	-11 🕑	-9 🕑	-9 🕑	-10 🔮
To a small extent		<b>33</b> %	+2	+90	+6 🐼	+7 🖸
To a very small extent		23%	+70	+13 🕥	+11 🕢	+10 🕢

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• AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		3%	0	-6 🕑	-5 🕑	-5 🕑
Agree		15%	+7 🖸	-9 😍	-7 🔮	-6 😍
Neither agree nor disagree		23%	-8 🕑	-9 😍	-7 🔮	-6 🔮
Disagree		<b>45</b> %	-1	+16 🚱	+12 🖸	+13 🔂
Strongly disagree		15%	+2	+8 🗘	+7 😡	+3
In general, would you say that your health is:						
Excellent		15%	-8 🔮	+5 🖸	+3	+2
Very good		38%	-1	+4	+2	+1
Good		40%	+12 🖸	+2	+3	+5 🖸
Fair		8%	0	-7 🔮	-5 🕑	-5 🕑
Poor		0%	-3	-3	-3	-3

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#### PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
In the last month, please rate your workgroup's overall performance						
Excellent		23%	+7 😡	-5 🕑	-8 🕑	-8 🕑
Very good		53%	-12 🔮	-2	-2	-2
Average		20%	+2	+5 🖸	+7 🔂	+70
Below average		5%	+2	+3	+3	+4
Well below average		0%	0	-1	-1	-1
In the last month, please rate your agency's success in meeting its goals and objectives						
Excellent		<b>17</b> %	+6 😡	+1	-1	-4
Very good		<b>51</b> %	-3	-2	-4	-4
Average		26%	-7 🔿	+1	+4	+9 🕢
Below average		6%	+3	+2	+2	+2
Well below average		0%	0	-2	-2	-3

KEY

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#### PERFORMANCE

	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	78	10 13	<b>78</b> %	+1	-1	-3	-7 🔮
My workgroup has the tools and resources we need to perform well	45 18	38	<b>45</b> %	-4	-14 🕑	-14 \mathbf	-18 🔮
The people in my workgroup use time and resources efficiently	75	13 13	75%	-4	-1	-4	-4
My workgroup can readily adapt to new priorities and tasks	78	8 15	<b>78</b> %	-5 🕑	-6	-7 🔮	-8 🔮
The people in my workgroup cooperate to get the job done	80	8 13	80%	-15 🕑	-8 🛛	-10 🔮	-10 🔮

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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### RETENTION

EMPLOYEES WHO	
INDICATED THAT THEY	
WANTED TO LEAVE	
THEIR CURRENT	
POSITION AS SOON AS	
POSSIBLE OR WITHIN	
THE NEXT 12 MONTHS	
WERE ASKED WHAT	
THEIR PLANS WERE.	

0

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
	Which of the following statements best reflects your current thoughts about working in y current position?	our				
	I want to leave my position as soon as possible	23%	+12 🖸	+13 🖸	+14 🔂	+12 🖸
HEY E	I want to leave my position within the next 12 months	<b>28</b> %	-14 🕑	+3	+5 🖸	+5 🔂
N AS IIN THS	I want to stay working in my position for the next one to two years	<b>45</b> %	+12 🖸	+8 🗘	+4	+2
λΤ E.	I want to stay working in my position for at least the next three years	5%	-10 🕑	-24 🔮	-23 🔮	-19 🔮

#### What best describes your plans involved with leaving your current position?

am planning to retire	5%	0	0	+1	+1
am pursuing another position within my agency	10%	-10 😍	-31 🔮	-16 😍	+3
am pursuing a position in another agency	75%	+10 🔂	+48 🔂	+40 🔂	+25 🖸
am pursuing work outside the APS	0%	-10 🔮	-11 🕑	-17 🔮	-21 🔮
is the end of my non-ongoing, casual or contracted mployment	5%	+50	+2	0	+1
Other	5%	+5 🖸	-8 🕑	-8 🕑	-9 🕑

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

• AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

#### RETENTION

0	RESPC	ONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES	
	What is the primary reason behind your desire to leave your cur responses):	rent position? (5 highest						
EMPLOYEES WERE ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE	There are a lack of future career opportunities in my agency		12%	-	-	-	-	
	I am looking to further my skills in another area		12%	-	-	-	-	
TO LEAVE AND COULD SELECT ONE RESPONSE FROM A	I have achieved all I can in my current position		12%	-	-	-	-	
LIST OF ITEMS.	Senior leadership is of a poor quality		12%	-	-	-	-	
ONLY THE FIVE REASONS FOR	My immediate supervisor's leadership is of a poor quality		12%	-	-	-	-	
LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.								
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR		(	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR			

### **UNACCEPTABLE BEHAVIOUR**

0	DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES				
	During the last 12 months and in the course of your discrimination on the basis of your background or a										
EMPLOYEES WHO HAD	Yes		10%	+7 🖸	0	+2	+2				
PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS	No		90%	-7 🔮	0	-2	-2				
IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR	Did this discrimination occur in your current agenc	y?									
THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE	Yes The data for this question has been hidden for anonymity reasons.										
SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	No The data for this question has been hidden for anonymity reasons.										
ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.											
	KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	DINTS GREATER		AT LEAST 5 F	ERCENTAGE POIN R	ITS LESS THAN				

### **UNACCEPTABLE BEHAVIOUR**

0	HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES		
EMPLOYEES WHO	During the last 12 months, have you been subjected to harassment or bullying in your current workplace?								
	Yes		<b>5</b> %	-3	-5 🕑	-3	-4		
PERCEIVED HARASSMENT OR BULLYING IN THE LAST	No		93%	0	+8 🔂	+5 🖸	+7 🔂		
12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR	Not sure		<b>3</b> %	+3	-3	-2	-2		
BULLYING THEY EXPERIENCED. EMPLOYEES COULD	Did you report the harassment or bullying?								
SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	reported the behaviour in accordance with my agency's The data for this question has been hidden for anonymity reasons.								
ONLY THE THREE	It was reported by someone else The data for this question has been hidden for anonymity reasons.								
OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE	I did not report the behaviour The data for this question has been hidden for anonymity reasons.								
PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES,									
WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.									
	KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	INTS GREATER		AT LEAST 5 F COMPARATO	ERCENTAGE POIN R	ITS LESS THAN		



### **UNACCEPTABLE BEHAVIOUR**

0	CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES	
	Excluding behaviour reported to you as part of your of witnessed another APS employee in your agency eng may be serious enough to be viewed as corruption?							
EMPLOYEES WHO	Yes		3%	+3	-1	0	-2	
INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT	No		95%	-2	+4	+4	+5 🖸	
BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR.	Not sure		3%	0	-1	-1	-2	
EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A	Would prefer not to answer		0%	0	-2	-2	-1	
LIST OF ITEMS.	Did you report the potentially corrupt behaviour?							
ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH	I reported the behaviour in accordance with my agency's policies and procedures The data for this question has been hidden for anonymity reasons.							
THE HIGHEST PROPORTION OF RESPONSES ARE	It was reported by someone else The data for this question has been hidden for anonymity reasons.							
PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES	I did not report the behaviour The data for this question has been hidden for anonymity reasons.							
AND WITH RESULTS FOR THE APS OVERALL.								
OVERALL.								
	КЕҮ	AT LEAST 5 PERCENTAGE POI THAN COMPARATOR	NTS GREATER	(	AT LEAST 5 P COMPARATO	ERCENTAGE POIN	ITS LESS THAN	

### DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	38%
Woman or female	55%
Non-binary	0%
I use a different term	0%
Prefer not to say	8%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	5%
No	95%

Do you have carer responsibilities?	Responses
Yes	38%
No	63%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	10%
No	90%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	80%
Australian Aboriginal and/or Torres Strait Islander	O%
New Zealander (excluding Maori)	O%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	O%
Anglo-European	23%
North-West European (excluding Anglo-European)	0%
Southern and Eastern European	5%
South-East Asian	0%
North-East Asian	0%
Southern and Central Asian	0%
North American	3%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	0%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	O%
No	90%
Not sure	10%

# **AGENCY POSITION**



#### AGENCY POSITION

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

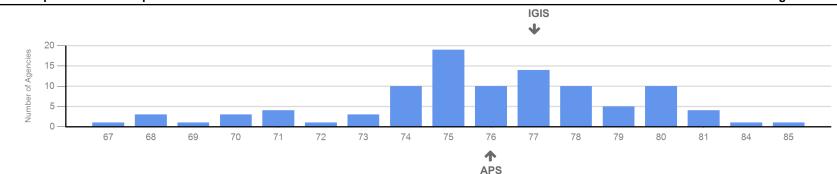
ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.

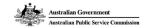


#### Leadership – Immediate Supervisor Index

Ranking : 45th of 100



Leadership – SES Manager Index Ranking: 50th of 100 IGIS ᢣ 12 icie: 10 of Agen 8-6 Number 4 -2 -0 51 56 57 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 80 81 84 88 89 1 APS



# **AGENCY POSITION**

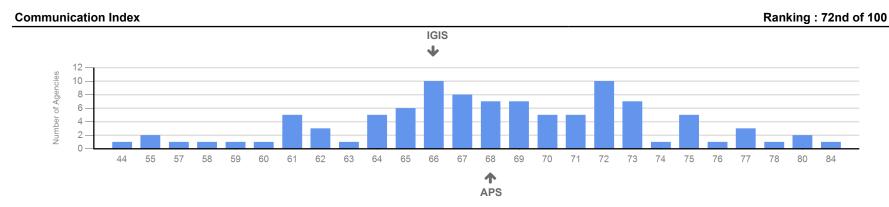
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#### AGENCY POSITION

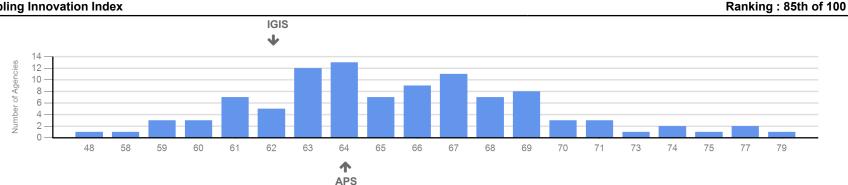
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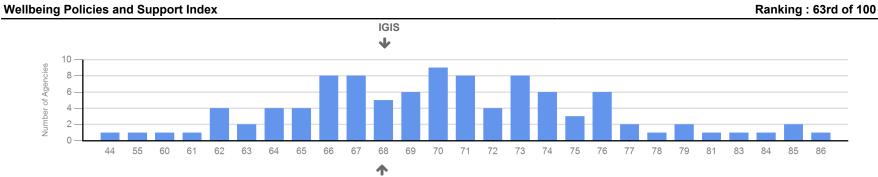
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#### Enabling Innovation Index





APS



### SUGGESTED QUESTIONS TO FOCUS ON

0	AT LEAS GREATE	T 5 PERCENTAGE POINTS R THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
WHAT TO FOCUS ON?	.1	My agency inspires me to come up with new or better ways of doing things	<b>48</b> %	-9 <b>0</b>	-2	-6 <b>0</b>	-80
THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.	.2	l am clear what my duties and responsibilities are	85%	+11 <b>0</b>	+60	+5 <b>0</b>	+50
THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.	.3	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	<b>78</b> %	+20 <b>0</b>	+4	0	-2
SOME WILL BE AREAS TO IMPROVE UPON AND SOME	.4	Staff are consulted about change at work	38%	-11 <b>0</b>	-12 <b>0</b>	-11 <b>0</b>	-130
WILL BE AREAS TO MAINTAIN. DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON	.5	To what extent do you agree that your recent performance and development discussions with your supervisor helped improve your performance?	49%	+5 <b>0</b>	-11 <b>0</b>	-11 <b>0</b>	-110
THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.	.6	My supervisor ensures that my workgroup delivers on what we are responsible for	88%	+8 <b>0</b>	+1	0	+1

2023 APS Employee Census



#### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	OPPORTUNITIES
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?

0	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
USE THIS					TEAGORE
PAGE TO	1				
START YOUR					
LOCAL					
ACTION					
PLANS	2				
IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND					
AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.	3				
PRIORITISE 3 AREAS TO TAKE FORWARD					



#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

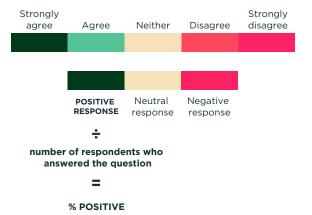
#### ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

#### COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.





FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).

